

INTERNATIONAL CUSTOMER ASSISTANT

Our client is a large multinational specialising in the automotive industry which has a Customer Services Centre in Arese (Northern Milan) Italy. We are looking for:

FRENCH MOTHER TONGUE INTERNATIONAL CUSTOMER ASSISTANT

Successful Candidates will be employed in the international Contact Center managing inbound and outbound telephone activities with the aim of providing information to Customers promoting the brand, managing Customers by multiple channels of communication.

Opening hours between Monday to Sunday from 8.00 am to 8.00 pm.

Ideal candidate will:

Have a certificate of secondary education

Have a strong strong customer focus with the ability to deal empathetically with customers

Have exceptional interpersonal and communication (strong ability to communicate effectively via telephone and email)

Be very interested in the automotive industry

Fluency in English and experience in a customer service / call centre environment required

Contract Conditions:

We offer a contract at the 3° level for Telecommunications CCNL (annual Gross Income: 19.000,00 Euros)

Relevant training will be provided

Transport provided from Milan (Molino Dorino) to Arese premises

For further information please send your curriculum vitae stating reference number (rif: C/ICA) to the following e-mail address claudia.tilenni@adecco.com or contact us +39 02 62 69 48 61

Please read our privacy policy (art.13 D. Lgs. 196/03): www.adecco.it and authorisation to use your personal data (D.lgs196/2003): <http://www.adecco.it/pagine/FacSimileCV.aspx>.

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